



## **PRODUCT BULLETIN**

### **CA-1550/6550 ANTENNAS**

#### **Symptom:**

The CA1550 / CA6550 system will not respond to the transmitter.

#### **The Cause:**

The antenna is affected by high heat temperatures. We found that when the antenna heats up to over 167 degrees, it will stop receiving the transmitter signal until it cools down below 167 degrees. A component on the antenna circuit board is not performing to our specification.

#### **Identification:**

There are two methods to identify the updated antennas:

1. Look for a blue or green dot on the back of the antenna located on the plastic or white QC label. The antennas with either of the color dots have already been updated.
2. The barcode number was changed from 41800210 to **41800211**. The antennas with the 41800211 barcode are the updated version.

#### **The Solution:**

If the antenna proves out to be the earlier revision, replace the antenna. The part number for the replacement antenna is 4180021. Please contact your Sales Representative, or our Customer Service department at 1-800-421-3209 for replacement details.

J.R. 5-24-10 rev.1

